

# ERA CAPITOL AREA REALTY, INC.

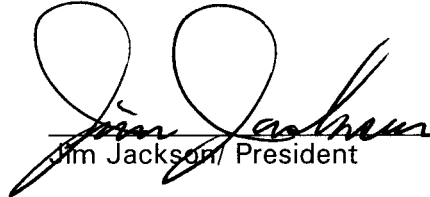
3901 S Lamar Blvd., Suite #130, Austin, Texas 78704

512-444-6590 512-448-4546

*Travis Heights*

## HOW ARE WE DOING?

Please take a moment to let the President of ERA - Capitol Area Realty, Inc. know how your real estate transaction was handled. It will help us become better at what we do best. Thanks!

  
Jim Jackson / President

(Please circle the best answer)

1. How did you first come to know about us?

- a. ERA-Capitol Area Realty Agent      b. ERA-Capitol Area Realty Advertisement  
c. Friend      d. Other

2. Were you a:      Seller       Buyer      Landlord      Tenant

3. Did our Agent clearly explain in the beginning what you should expect in your real estate transaction?

Yes      Somewhat      No  
1      2      3      4      5      6      7      8      9      10

4. Was our Agent knowledgeable about real estate?

Yes      Somewhat      No  
1      2      3      4      5      6      7      8      9      10

5. Did we really help you in your real estate decisions?

Yes      Somewhat      No  
1      2      3      4      5      6      7      8      9      10

6. Did we follow through when we were to do something?

Yes      Somewhat      No  
1      2      3      4      5      6      7      8      9      10

7. Would you use us again or tell a friend to use us?

Yes      Somewhat      No  
1      2      3      4      5      6      7      8      9      10

8. Any suggestions to help us do better or comments on our service?

*Shannon Ryan / Paul Cameron*  
Name (Optional)

*Carroll Erwin*  
Agent's Name